

How to file a complaint with Al Crouse & Associates

To file a complaint against an agent associated with Al Crouse & Associates, please call Al Crouse (owner) at 828-256-3224. Or if you had rather, please send a written complaint to Al Crouse “Personal and Confidential” PO Box 11019 Hickory, NC 28603. This written complaint needs to include the following:

- 1. Agent name and/or circumstance that prompted you to file the complaint.**
- 2. Nature of the complaint.**
- 3. Date of occurrence.**
- 4. What you feel that we need to do to rectify the situation.**
- 5. Your contact information such as address and phone number along with how you would prefer to be contacted.**

Our privacy statement is also available on this website.